# EXO Education Centre

The release introduces the EXO Business Education Centre, a website that provides a central point of access to all EXO Business documentation. This includes:

- EXO Business Help files and User Guides
- Release Notes for the current and previous releases
- EXO Business White Papers
- A growing library of instructional videos
- Database schemas for selected areas of the EXO Business system

A search function is available, which searches all available documentation for the search terms entered. Search results can be filtered to show only one type of documentation, e.g. only Help pages or only Release Notes.

The Education Centre can also be accessed in any web browser at http://help.myob.com.au/exo. The new **Education Centre** option in the Help menu opens the Education Centre in your default web browser.

This release adds a new Education Centre widget, which displays the Education Centre on any dashboard interface. The EXO Business demonstration databases (EXO_DEMO and EXO_LIVE) include a new Education Centre tab on the default business flow menu:
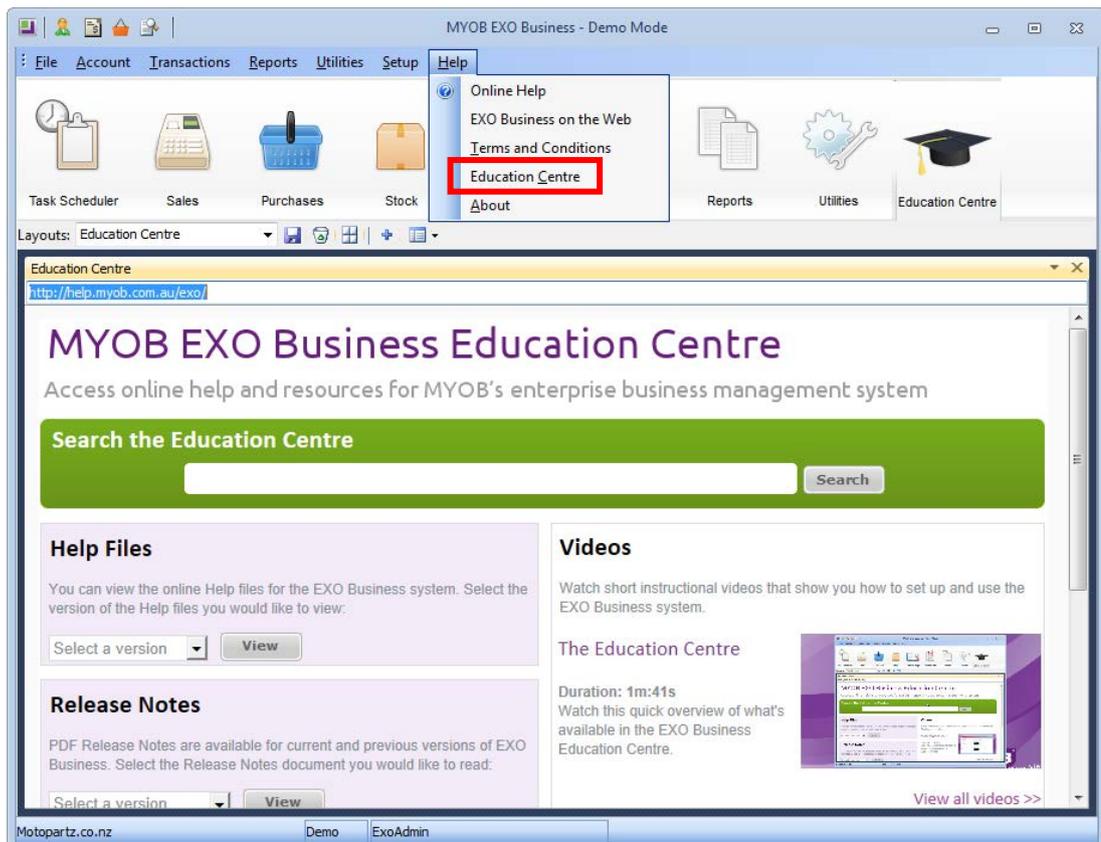
The Education Centre tab can be added to an existing business flow menu using a SQL script, which is available from MYOB on request. (Consult an EXO Business partner before updating business flow menus in this way, as there is a risk of resetting your menus to the default if done incorrectly.)

Online Help

The Education Centre includes new EXO Business Help files, which are now available online as a set of web pages that can be viewed in any web browser. EXO Business will open the online Help in your default web browser when F1 is pressed or when **Online Help** is selected from the Help menu.

The existing CHM Help files are still available for offline use. The help file that EXO Business will access is determined by the existing **Location of help files** Computer-level profile setting. If the location specified in this setting starts with **http://** or **https://**, EXO Business will look for online Help pages at the specified URL. If the location does not start with either of these strings, EXO Business will look for a CHM Help file at the specified location.

> **Note:** In an upgrade to EXO Business 8.7, the **Location of help files** setting is updated to the URL of the online Help pages by default.

Widget Enhancements

This release includes changes that make it easier to set up widgets and assign them to users. When creating or adding widgets, the **Module Visibility** dropdown now allows you select multiple modules:
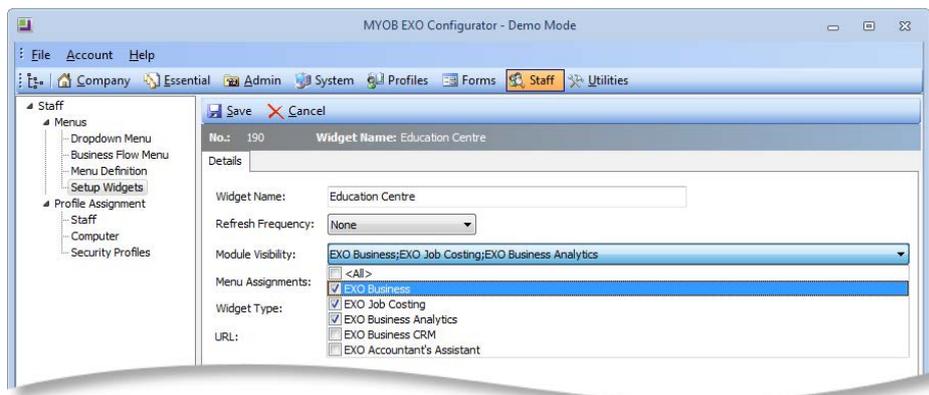
A new **Menu Assignments** dropdown lets you assign the widget to one or more menus immediately:
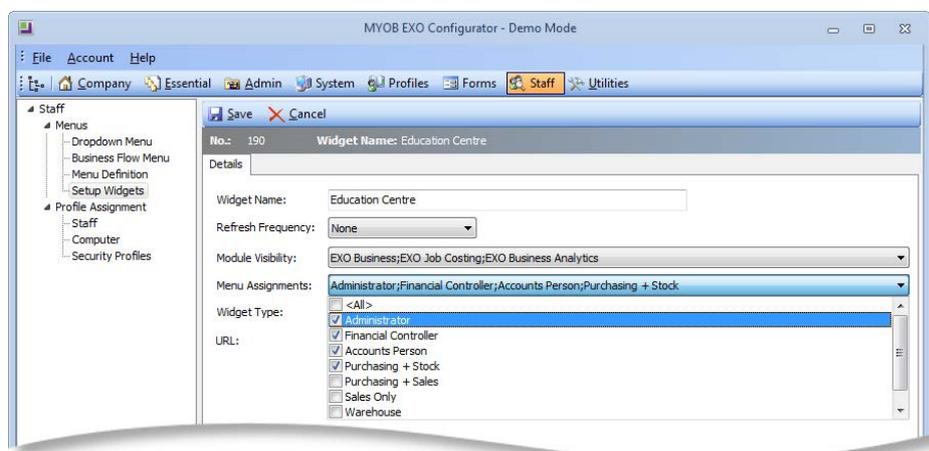
When adding widgets to staff members' menus manually, a new Widgets section appears at the bottom of the menu. All widgets added to the menu appear in this section now, making it easier to see which widgets have been added to each menu. In an upgrade to EXO Business 8.7, all widgets that are currently on menus are moved into this section automatically.
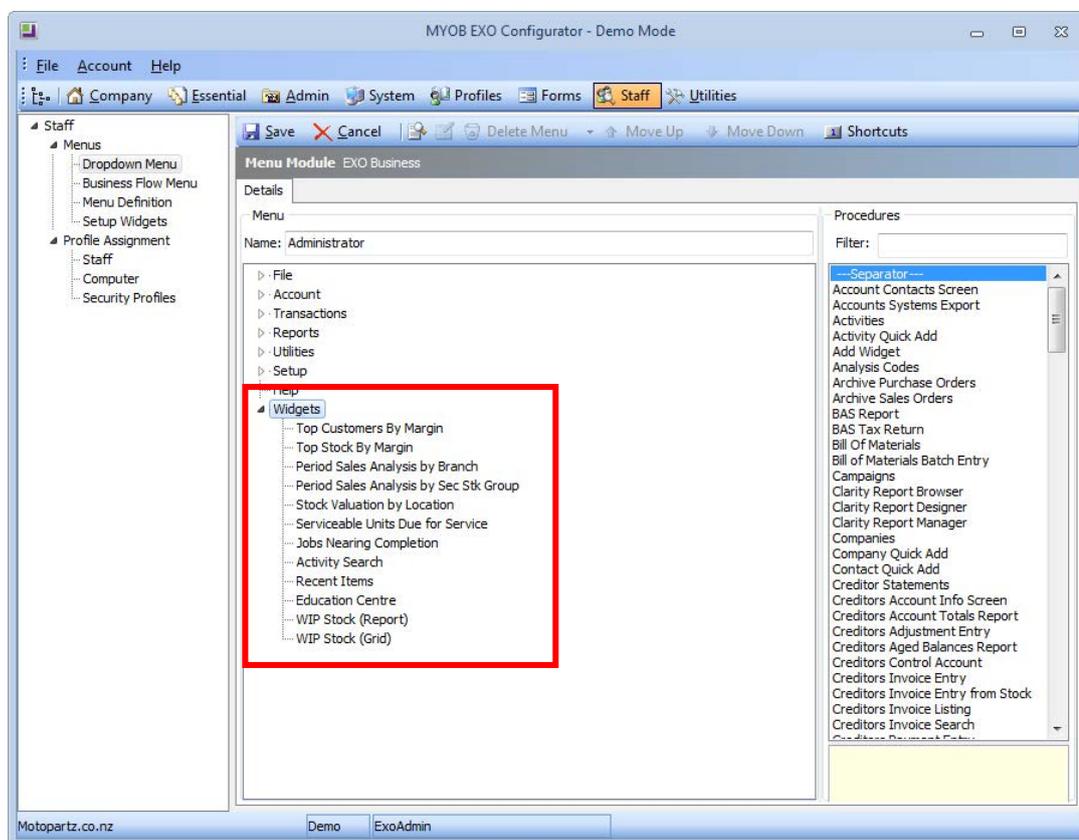
The Setup Widgets screen is now available from the **Staff > Menus** section of EXO Business Config as well as the **Admin > Dashboards** section.

Loading Widgets

The system has been updated so that dashboard widgets are not loaded until they are actually displayed. This means that on an interface that contains many different dashboards, e.g. the default business flow menus for some modules, the interface will be faster to start up, as the system no longer loads all widgets on startup, just those that are displayed initially.

Support for Windows Aero

It is now possible to enable support for the Windows Aero interface, including the Aero Flip and Peek features. To enable Aero features, run EXO Business executables with the /AERO flag.

Taxable Payments (Australia Only)

*This feature was introduced in MYOB EXO Business 8.6 Service Pack 1.*

From July 1 2012, businesses in the building and construction industries that make payments to contractors for building and construction services are required to report these payments to the Australian Tax Office (ATO) on the "Taxable payments annual report"—this is an annual report providing details of taxable payments for building and construction related activity.

This release of EXO Business adds the ability to track taxable payments, which will aid in completing this report. For more information on taxable payments, refer to the ATO website.

To enable the features relating to taxable payments, tick the new **Track Taxable Payments to suppliers for building and construction related activity** Company-level profile setting.

Tracking Creditors

When taxable payment features are enabled, a new **Track Taxable Payments** option becomes available on the Details 2 tab of the Creditor Account Details window:
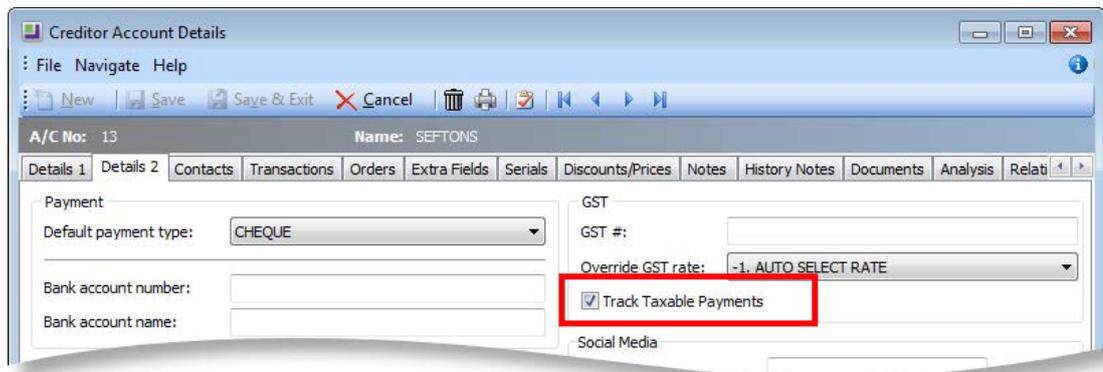
When this option is ticked, all payments from the Creditor will be tracked for reporting on the Taxable payments annual report.

Note: Ticking this option sets all past payments for that Creditor to be tracked—it is assumed that any non-taxable payments for this Creditor will be exceptions and can be marked as such manually (see below).

Tracking Payments

When entering Creditor Payments, if the selected account has its **Track Construction Payments** option enabled, a **Taxable payment** option becomes available on the Creditor Payment Entry window:
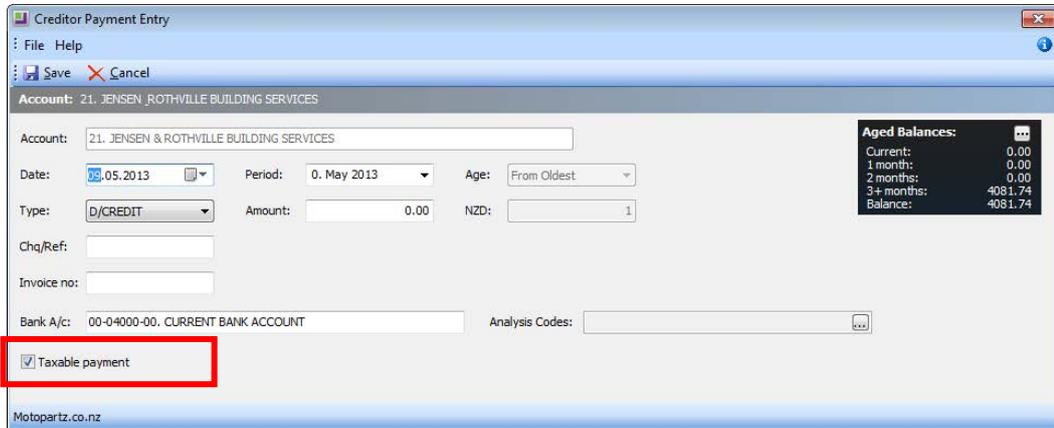
This option is enabled by default, and can be enabled or disabled to include or exclude payments from tracking on an individual basis.

Similarly, when editing a payment transaction that has already been processed via the **Edit Ref Fields** right-click option, the **Taxable payment** option can be edited:
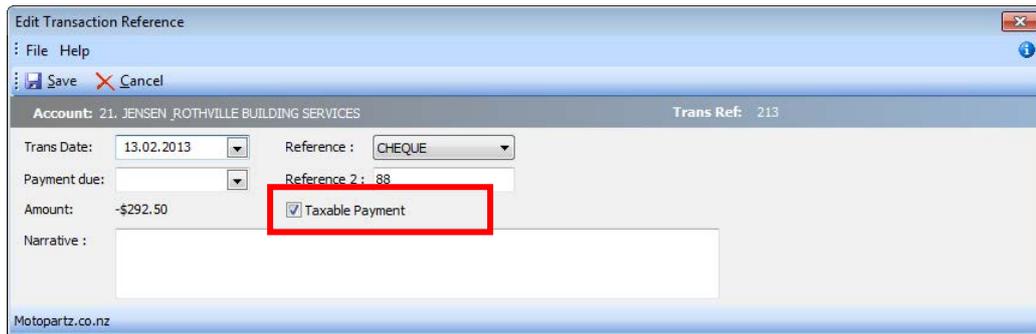
> **Note:** Access to the Edit Ref Fields option is controlled by the Permitted level of access to creditor transaction editing profile setting.

Reporting on Taxable Payments

This release adds a new **Taxable Payments Reporting Worksheet** procedure that can be optionally added to your menus. When added (commonly under Reports/Tax Reports) to a menu in the EXO Business core module, this item opens a window where taxable payments for Creditors can be reviewed, modified and reported on:

Initially, the worksheet displays all Creditors whose **Track Construction Payments** option is enabled, and the period selected is the current year. To specify a different year or a specific period/date range to include in you report, select it using the **Filter Criteria** controls, then click **Search**. Double-clicking on a Creditor opens the Creditor Account Details window.

The **Account** filter allows you search for a single Creditor account; this includes all Creditors, so you can change a Creditor to be tracked for taxable payment reporting by selecting the account and drilling in to change their tracking status. That Creditor will then appear in the list of tracked Creditors when you clear the search text and click **Search** again.

Ticking the **Show Payments** options shows all payments for the selected Creditor in the lower part of the window. Payments that have been marked as taxable are displayed normally; payments that have been marked as non-taxable are highlighted purple. You are not required to report on all payments to a tracked creditor; for instance if the payments are for materials only (such as building supplies and materials) then you can exclude these individual payments when you enter the payment or on this worksheet. Double-click on a payment or select it and press SPACE to toggle its taxable status (doing so updates the totals in the grid above automatically). You can also right-click on a payment to view the payment's allocation details and to edit it using the Edit Transaction Reference window (if the **Edit Ref Fields** option is available).

The **Print** dropdown contains options for printing two CITP reports:

- **Taxable Payments Return** (CITP_TaxReturn.CLF) – this report displays, for each Creditor over the selected year or period/date range, the information that needs to be entered on the Taxable payments annual report.

Taxable Payments Annual Report (worksheet)

Do not submit this report directly to the ATO, use it to complete the NAT 74109-05.21012

Section A: Payer Details   *- this is the business that is making the payment*

Payer's ABN :	12-345-678
Payer's Name :	MOTOPARTZ.COM
Payer's Address :	PO BOX 6894
	YORK ST
	SYDNEY
Payer's Phone Number :	02-8234-2800

Section C: Payee Details

Payee's ABN :	NO ABN ENTERED	Invalid ABN !	Account No : 8
Payee's Name :	AUSSIE CAR PARTS		Alpha Code :AUSCAR01
Payee's Address :	PRIVATE BAG 12		Tax Rate : 0.00 %
	BRISBANE QLD		
	AUSTRALIA		

Total Tax Withheld where ABN was not Quoted	Total GST	Gross Amount Paid (Including GST Plus any Tax Withheld)
$0	$0	$12,386

- **Taxable Payments Details** (CITP_Details.CLF) – this report display all of the transactional details of all taxable payments for the selected Creditor over the selected year or period/date range.

Payee's ABN :	90499217156			Account No :	4
Payee's Name :	FWP AUTOMOTIVE			Alpha Code :FWPAUT01	
Payee's Address :	PO BOX 429			Tax Rate :	10.00 %
	ROSE BAY				
	SYDNEY				

Date	Details	Withholding	GST	Gross Amount Paid
12.25.2012	CHEQUE 66			$2,076.19
02.06.2013	CASH	$46.50		$100.00
02.06.2013	CASH	$93.00		$200.00
02.07.2013	CASH		$10.00	$100.00
		Total Tax Withheld where ABN was not Quoted	**Total GST**	**Gross Amount Paid (Including GST Plus any Tax Withheld)**
Note: Report only whole dollar amounts		**$140**	**$10**	**$2,476**

Ticking the **Include payments to suppliers where an ABN wasn't quoted** checkbox sets the reports to include payments where taxes were withheld or retained and paid to the ATO on the suppliers' behalf. This is dependent on the use of **Withholding Tax on Creditor Payments** setting, which is available in the Essential > General Settings section of the EXO Business Configurator. A Creditor may begin the reporting year without an ABN, and then supply an ABN later when trading within the same tax year.

Resolved Issues

EXO Business Core

Service Request ID	Description
12225369598 12534777221 12330711451 12335935639 12330710671 12288245428 12258822196 12258822191 12257514511 12203693726 12190564240	When a large volume of records (greater than 10,000) existed in the PREVIOUS_ITEMS table, the error message "Record not found or changed by another user" could appear and the Recent Items widget would take a long time to load. These issues have been resolved; the PREVIOUS_ITEMS table is now cleaned out every time a module containing the Recent Items widget opens, so that there can be no more than 100 items in the Previous Days section, and no more than 50 items in the Today section.
11520852631 12669390091 12380261751 11517609781 11050594604	When the profile setting **Allow manual entry/override of discounts on debtor invoice and sales order lines** was disabled, discounts were automatically removed from Sales Order lines. This has been resolved. When this setting is disabled, the **Discount** column becomes read-only; any discounts that apply to each line are not removed, and cannot be manually edited.
11264696622 12240013331 11262280731 11133474541	After running the CSV Import wizard in the Utilities section of EXO Business Config, the confirmation/error message indicating whether or not the import was successful did not appear. This has been resolved.
12710887119 12675954051	The **Total Stk Qty** and **Loc Qty** columns on the Transactions tab of the Stock Item Details window did not update after a stock transfer. This has been resolved.
11749626982 12266358381 12140668151 11808078581 11674594226 11325750512 11325736979 11325562782 11325562769	The maximum attachment size of batch invoice mailshots can now be set by the **Batch Invoice Mailshot Attachment Size Limit** Computer-level profile setting.
12119946463 12108433341 11518862466 11518258309	The output item of a Bill of Materials cannot be a lookup item; however, if an item wasn't specified, it would default to the DEF BOM OUTPUT item, which was a lookup item. This no longer occurs, and Bills of Materials cannot be saved unless the output item is a valid stockcode.
11878121991 12490212311 11876509880	It was not possible to copy the delivery address from a fully processed Sales Order. This has been resolved.

Service Request ID	Description
-	The **Loc** and **To loc** columns on the Transactions tab of the Stock Item Details window were blank if the stock levels in the relevant locations were zero. This has been resolved.
-	The errors "Catastrophic failure" or "Database connection terminated" could occur when running an invoice mailshot on Windows XP. This has been resolved.

EXO Job Costing

Service Request ID	Description
11211409487 11242763874 11242763871 11243689671 11209601321	Foreign currency Debtor accounts can be used in EXO Job Costing when **the Allow foreign currency debtors in Job Costing** profile setting is enabled—see page 26.
11904033522 11893574862	The exchange rates stored in the JOBCOST_HDR, JOBCOST_LINES and JOBCOST_TRANSACTIONS were limited to two decimal places. This has been resolved; there is no longer a limit on the number of decimal places.
12456243029 11299059921	Proforma invoices (Progress Billing) now display detail at the line level, instead of containing only a single line—see page 28 for more information.
11933973297 12151994441 11914519751 11861683041	The **Convert Quote to Invoice (No Stock Movement)** right-click option on the Quote grid is now hidden if Progress Billing is not available or if the **Job Cost Billing Mode** profile setting does not contain "P".
11303441646 12033811491 11317808907 11297333301 11290984409 11277532431 11242763376	When moving a lookup item from one job to another, some of the required stock transactions were not generated, if the item was originally receipted onto the job via a Creditor Invoice. This has been resolved.
11072642086 11071738179	"Invalid floating point operation" error messages appeared when creating assets from output items, if the sum of the latest costs added to zero. This has been resolved.
11181505006 11178980391	This release adds a **Send All to Invoice** button to the Timesheets tab of the Job Details window—see page 28.
11825062615 11869133431 11819161371 11818882638	This release adds improvements to the job invoicing process, including the ability to view sub job lines when invoicing a master job—see page 24.

Service Request ID	Description
11858591170 11830853102 **11690197932** 11862086701 11679364921	It was not possible to assign sub job lines or allocate sub job costs to a Billing Schedule raised in the master job. This has been resolved.
12281250008 12269530681	Saving a job without populating the **Cust O/N** field on the header resulted in a single space being inserted into the CUSTORDNO field. This has been resolved; if the **Cust O/N** field is left blank, the CUSTORDNO field remains null.
11508049699 11508049716 11508049679	Using the **Marked Lines > Set Markup %** right-click option on kit lines generated the error message "QuoteQuery: Dataset not in edit or insert mode." This has been resolved.
12414135276 11518112484 11517448482	Job retentions were incorrectly rounded for large values. This has been resolved. Also, the display of decimal places on job retention rates was rounded according to the EXO Config setting on discount decimal places, which should have no bearing on it. This has been resolved; the % Rate field on the Job Retention Levels window now displays however many significant decimal places are entered, up to a maximum of three.
12528452385 12518087951	It was possible to edit the Sell Price of an invoiced job transaction. This has been resolved; the Cost Price and Sell Price of lines on the Cost or Timesheet tabs with a status of W, I, X cannot be edited.
11649454401 11649255801	When job quote lines were sent directly to the Invoice tab set, these lines would not be included in job cost totals. This has been resolved; when sent directly to invoice, job quote lines' TRANSTYPE property is now set to "C" instead of "Q". In an upgrade to EXO Business 8.7, all job transactions with the TRANSTYPE "Q" are updated to "C".
11166944048 12005148360 11128677329 11122187496 **11171450927** 11128677333 **11258970197** 11218544311 **11516889707** 12304857901 12145520731 11819161931 11302391091 **11822322889** 11818042061 11519395399 **12034937870** 11087665264 **12391646454** 12352479811 11297950906	This release includes fixes and enhancements to the Job Costing Analysis tab (see page 30). These include: - Improperly aligned data. - Hours were not displayed for the Timesheet, Quote and Invoice sections of the Job Summary, or total hours for sub-jobs when viewing a master job. - Analysis information on a master job did not update when a sub-job was removed. - The Analysis graph and report incorrectly divided by the exchange rate, when all prices were already in the local currency. - The analysis functions are now widgets, allowing the Analysis tab to be customised according to the needs of the site. - Allocations to a progress invoice were not reflected on the Analysis tab.

Service Request ID	Description
12544419179 12518088012 12518088008 12518088004 12518088000 12518087996 12518087992 12518087988 12518087984 12518087980 12518087976 12518087971	It is now possible to multi-select stock items on the Stock Search window when adding lines to a job.
11231525462 **11682925091** 11828447891 11789037580 11789037574 11789037568 11789037561 11693304021 11679364391 11219651311 11069369382	Extra Fields now appear on the Direct Time Entry and Direct Material Entry windows (see page 28).
11920430308 12151994911 11915105861 11305389293 11211529341 **11609950418** 11618131043 11601088868 **11116623996** 11112592829 **11110439406** 11110350369	Incorrect journals were generated when choosing to create an asset instead of invoicing the item. This is resolved by the changes to WIP stock movement methodology introduced in this release.
11087712512 11087764921 11087739481 11087739375 11087712685 11087665269	The changes to Progress Billing in this release (see page 21) add the ability to provide an effective means of invoicing as per the job quote.
11622948725 12946812301 12181156501 11584102834 11514712434	The description fields on jobs did not obey the **Stock item description length** profile setting. This has been resolved.
11726365291 11799532881 11717446661	When invoices from Job Costing were posted to GL, the branch would default to 00 instead of the branch on the invoice if the profile setting **Enable display and override of GL code from stock item** was set to "Y". This has been resolved.

Service Request ID	Description
12167870246 12860989279 12809334791 12156064466	The date picker on the Direct Time Entry and Direct Material Entry windows did not display correctly. This has been resolved.
11792328925 12739896142 11288883151	The profile setting **Default Status of Job Transactions on Entry** was not being respected on the Direct Time Entry and Direct Material Entry windows. This has been resolved.
11999454069 12813710772 12108433391	Allocating lines to progress billing now updates the cost of sales, so that accurate sales analysis reports can be generated.
12057911829 12784233511 12054652593	When tracking serial numbers on stock, when stock is sold the item was not updated correctly, so that it still showed as still in stock and assigned. This meant that the item could not be credited back into stock after being invoiced from the job. This has been resolved.
11749296470 12320409811 11054719452	In some circumstances, assigning a serial number to an item on a job did not correctly update the STOCK_SERIALNOS with details of the job. This has been resolved.
11872105571 11869133068	This release improves the reliability of the Progress Billing feature on GST-inclusive systems.
12106116770 12082927861	Times and costs on a sub job can now be allocated to the master job's billing schedule.
12421542925 12419559021	Error messages appeared if the EXO Job Costing module was added to a blank database, due to a missing table. This has been resolved.
12660127711 12636731228	The size of the CUSTORDNO field is different lengths in the JOBCOST_HDR and DR TRANS tables. The length of this field can be edited in the database if necessary, so issues should not occur.
12144299121 11269894941	Lines from a direct creditor invoice that were moved from one job to another posted incorrect stock movement transactions. This has been addressed by changes to the EXO Job Costing workflow: lines must now be cancelled and added to the new job separately.
12735760708 12700864851	When EXO was Job Costing set to only move stock when invoicing, serial number assignment failed, because the serial numbers were moved to location 0. This has been resolved.
12144024314 11286975274	Debtor invoices cannot be edited if they originate from progress billing—see page 21.
12144182394 12172383070 11286975811	This release includes improvements to the process of crediting job invoices—see page 21.
12150278780 12137672943	This release adds the ability to record multiple invoice lines against a single Billing Schedule line—see page 22.

Service Request ID	Description
-	Quantity values appeared rounded in EXO Job Costing, e.g. a value that was recorded in the database as 1.5 would be displayed as 2. This meant that the Total Quantity could appear to be different from the sum of the line quantities. Quantity values are now displayed unrounded.
-	When using perpetual inventory, the transactions generated by creating assets were incorrect; any receipt transactions that did not have a source of 'I' generated an additional zero journal to the On Cost Clearing account. This has been resolved; journals no longer make reference to the On Cost Clearing account.
-	The main Job Details window appeared truncated at 1024 × 768 resolution. This has been resolved.
-	When duplicating an open job, no object lock created for the new job and a residual object lock was left on the job that was open when the duplicate job action was performed. This has been resolved; it is no longer possible to create a duplicate job from an open job. Duplicate jobs can only be created from the job search screen.
-	When the profile setting **Allow invoicing of sub jobs from master jobs** is disabled, sub job lines can still be displayed on master jobs, even though they will not be invoiced. Warning messages displayed when invoicing the master job now make it clear that the sub job lines will not be invoiced.
-	The **Serviced By** filter on the Search tab of the Job Management screen did not respect the Display Name value for JOB_MGR set up in EXO Business Config. This has been resolved.

EXO CRM

Service Request ID	Description
12741544032 12676495361	If an Opportunity contained a Bill of Materials with a quantity greater than 1, when converted to a Sales Order or a Job, the Bill of Materials header item would have an incorrect unit price. This has been resolved.
11986421824 11980426661	It is now possible to search Opportunities by the ACCNO of the related company.

Clarity Reports

Service Request ID	Description
13279692823 12279555673 12580244551 12737119552 12954934973 11165737156 11723404822 11846685938 11874880768 11895473528 12099734872 12120976832 11295302863 12534776778 12534776784 12725539281 12947497951 13030789361 11161545626 11161545630 11161545648 13215340683 13215340660 13215340646 13215340640 13215340626 13215340611 12637421181 12472451652 12148859871 11986255671 11953920011 11935596221 11876509871 11711683761 11674269714 11657691325 11627894981 11805921771 12257347151 11818861381 11893807201 12145520246 12190002879 12071712348 13216972101 12099154471 12580139011 12605005101 12768258096	This release includes fixes to the following reports: • CRM_ActivityTypeForCustomer.CLR • CRM_CustNoReportWithin30Days.CLR • CRM_CustomerBreakdownOfActivity.CLR • CRTAgedBalsRetro.CLR • DRLDrSalesByStock.CLR • DRLStkSalesbyDebtor.CLR • DRTPaylist.CLR • DRTAgedBalsRetro.CLR • FinPPChqRunRep.CLF • IGPurchasesClearing.CLR • POHOrderListing.CLR • POIGListing.CLR • STLStkValue.CLR • STTopstockTurnbyValue.CLR • TAXByRateType.CLR

Service Packs

This release includes all fixes from the 8.6 Service Pack releases. These fixes are detailed below.

8.6 Service Pack 1

Service Request ID	Description
EXO Business Core	
12599707293 12596471271	Performing an End of Year rollover could result in an incorrect calendar year being recorded in the LEDGER_PERIODS table. This has been resolved.

This release also improves the behaviour of the End of Year process. At year end:

- If a valid incoming financial year has already been defined, this year is used. The dates from the incoming year are copied to the Current Year.

- If an incoming financial year has not been defined, a new year is created automatically; the year is incremented by 1 from the outgoing year and standard calendar dates are used.

In both cases, the user is prompted to review the incoming year and make edits if necessary.

> **Note:** For an incoming financial year to be valid, the start date of the first period of the incoming year must be greater than end date of the last period of outgoing year. On an upgrade to this version, if an invalid financial year is detected, it will be deleted as part of the DBUpdate process. A message indicating that the year has been deleted will be displayed in the **Important Warnings** section of the DBUpdate window.

To make configuration of financial years more intuitive, the **Year names** set up in the Essential > Current Period section of EXO Business Config are now used for the titles of the tabs in the Essential > Financial Year section:
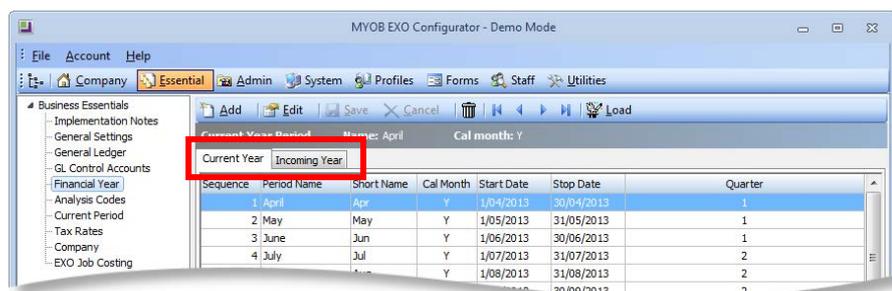
12542828431 12534776790	Branch and Subaccount were not available as grouping options on the Transactions tab of the General Ledger Account Details window. This has been resolved; **Br.** and **Sub.** options have been added to the **Grouping** dropdown.
12590759649 12567933109 12567933101 12567932982	After updating the GL account code structure, the system would apply the default GL Account Group properties to all GL accounts, overwriting any changes that may have been made. This has been resolved; updating the account structure does not affect any other GL account properties.
-	This release adds support for construction industry taxable payments (CITP)—see page 34.

Service Request ID	Description
-	Grouping transactions on the Transactions tab of the General Ledger Account Details window did not work if the GLTRANS table had any additional non-standard columns. This has been resolved.
-	The **Search automatically** profile setting was not correctly observed by all search windows. This has been resolved; the setting now affects the behaviour of the three types of search windows: • Account – Main account search windows, e.g. Debtors, Creditors, Contacts • Documents – Transaction search windows, e.g. Sales Orders, Purchase Orders, Stock Requests • Account Search – Search windows that appear when entering ? in transaction screens
-	When quarterly columns were added to a GL Report, reordering columns did not update the report preview; it was necessary to regenerate the report table to be able to successfully preview with data again. This has been resolved.
EXO CRM	
12183768839 12180703121	Although an **Analysis Codes** column was available on the Opportunity Quote grid, it was not possible to select and add Analysis Codes to an Opportunity Quote line. This has been resolved.
EXO Accountant's Assistant	
-	The Ledger Reconciliation widget has been updated as follows: • The ledger value no longer includes forex, as this caused imbalances between the ledger and account. • The forex total in the forex drilldown was calculated incorrectly in the Receivables Reconciliation report. This has been fixed.

8.6 Service Pack 2

Service Request ID	Description
EXO Business Core	
12746621438 12763227301 12739937451	An error in the ledger posting logic was introduced in EXO Business 8.6, which meant that Inwards Goods stock cost variance journals could be posted to the General Ledger more than once. This has been resolved; postings will no longer be duplicated, and if the DBUpdate process detects any duplicate postings that are about to occur, the pending inwards goods lines are corrected so that they will not be included in the next posting. **Note:** Any existing duplicate journal postings will need to be reversed by means of general journals in the periods in which they occurred. When upgrading to EXO Business 8.7, if any duplicate postings are detected, a warning message will be displayed in the Important Warnings section of the DBUpdate window, giving information on the postings that need to be reversed. See knowledge base article 35464 for further information.
12658615476 12658095088 11508345674	When processing M-Powered Payments through the Creditor Payment Processor, all payments would be processed, even if they had not been released or marked as 'Y' to pay. The unreleased transactions would appear as $0 transactions in the CR_TRANS table. In some cases, the system failed to create the consolidated Creditors control account entry for the M-Powered batch. Users could also experience an exception error message associated with the confirmation pop-up when confirming to process the batch. These issues have been resolved.
12761095444 12738328374 12738328368 12738328361 12711551221	It was possible for "phantom" retained earnings journals to be reversed as foreign exchange variance in the first period following an upgrade to EXO Business 8.5 or later, which would result in the General Ledger becoming out of balance. This has been resolved. Contact MYOB partner support or refer to knowledgebase article 35465 if you require additional information to help you identify if you have been affected by this issue, or to help to resolve this issue.
EXO Job Costing	
12701339950 12661249591	When searching for a stock item to add to a job, if a stock item had Extra Fields and was restricted, it would not appear in the search results when searching on the content of the Extra Field, even if the Debtor account associated with the job was allowed access to restricted goods. This has been resolved. **Note:** This issue also occurred for opportunities in EXO CRM—it has been resolved there as well.
12389913875 12605004838 12387088448	In previous versions, when a kit/bill of materials was added to the Quote tab, it was possible to select a different Quote Option for the kit header and each kit line individually, which could cause problems with timing of recalculations of the hidden cost and hidden sell. This has been resolved; the Quote Option selected for a kit header is now copied to all the lines on the kit, and the Quote Option for kit lines cannot be changed. Selecting /deselecting Quote Options no longer cause the hidden cost and hidden sell prices to be incorrectly updated.

8.6 Service Pack 2 Hot Fix 1

Service Request ID	Description
12821428314 12821428056	The subtotals displayed in the summary section of the Job Costing Cost tab, Timesheet tab and Invoice tab did not reflect the data displayed or the filters applied, instead showing a subtotal for all lines of all types and status recorded on the job. The issue is limited only to users of Job Costing. This has been resolved.

8.6 Service Pack 3

Service Request ID	Description
EXO Business Core	
12768452490 12946812281 12730963591	When using the Creditor Payment Processor, multiple (duplicate) invoices would be sent to the same Creditor if the Creditor appeared in multiple Account Lists. This has been resolved.
-	HTML emails were not formatted correctly when using Outlook 2013 on 64-bit systems. This has been resolved.
EXO Job Costing	
-	The SQL error "Filter could not be applied. Incorrect syntax near the keyword 'AND'" appeared when attempting to search for a stock code on the Direct Material Entry window. This has been resolved.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Installation/Upgrade Issues

- If you are using the MYOB EXO Business Installation Wizard to install an instance of SQL Express, the following must be must be present on the PC:
  - .NET Framework 3.5 SP1 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120550
  - Windows Installer 4.5 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=123422
  - Windows PowerShell 1.0 – you can download this from: http://go.microsoft.com/fwlink/?LinkId=120552
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the EXO Business Help files if they have been installed on the local PC. See Microsoft Knowledge Base article 892675 for more information on this issue and suggested workarounds.

Demo Data Issues

The stored procedure SP_DEMO_DATA_DATE_UPDATER, which updates the data in demo databases to the current date, was updated in EXO Business 8.4. This stored procedure is only available in the EXO_DEMO database, which means that any existing demonstration databases used by partners will not be able roll their demo data forward; these databases will need to be re-created based on the updated EXO_DEMO database in order to use the updated SP_DEMO_DATA_DATE_UPDATER procedure.

Business Alerts

Business Alerts cannot be configured via the EXO Business Configurator if there are more than 64 active staff members in the EXO Business database. This will be addressed in an upcoming Service Pack release.

Job Costing Resource Issues

When a resource allocation is created, an Activity for the relevant staff member is automatically created in the EXO Business system; however, if the resource is not associated with a staff member, the Activity will not appear on the Activity Search widget on the Task Scheduler tab.

As a workaround, a dummy staff account can be created to associate non-staff Resources with.

Appendix 1: Profile Settings

The following profile settings have been added or modified in this release.

Name	Profile Name	Level	Description	Default	Refer
Allow foreign currency debtors in Job Costing	JC_ALLOW_FOREX_ACCT	Company	When this setting is enabled, Debtor accounts that use a foreign currency can be used in EXO Job Costing.	Disabled	page 26
Enable GL code entry into the stock code field on a debtors invoice	GLMODEONDRINV	User	When this setting is enabled, users can enter GL codes on Debtor Invoices by entering a GL code into the **Stock Code** column of the Invoice Entry window.	Enabled	page 17
Hide tabs in Job management screen	HIDE_JOB_TABS	User	This existing setting has been updated to allow the new Dashboard tab to be hidden, by entering "X", and to allow the Billing Schedule tab to be hidden, by entering "B".	X	page 21 page 28
Hide Resource Planning Gantt Form	HIDE_RESOURCE_PLANNING	User	When this setting is enabled, the Resource Planning tabs on the Job Management window and the Setup Job Resource Allocation window are hidden.	Disabled	page 29
Interval (in seconds) for the email service to check for new event emails	EMAILSVC_INTERVAL	Company	Specifies how often the new EXO Email Service checks for new emails.	0	page 43
Location of help files	HELPLOCATION	Company	This existing setting now defaults to the URL of the online Help files. To use offline CHM Help files, enter the directory location of the Help files.		page 48
Search automatically	AUTOSEARCH	Computer	This existing setting was not correctly observed by all search windows; it now functions correctly.	Accounts, Documents, Account Search	page 55
SQL statement to refine stock item search for Progress Invoice	JC_PROGRESSINVOICESELECTSQL	Company	This profile setting has been removed.		page 23

Name	Profile Name	Level	Description	Default	Refer
Track Taxable Payments to suppliers for building and construction related activity	TRACK_CITP	Company	This setting enables features that allow tracking of Creditor payments relating to the construction and building industry. *Introduced in EXO Business 8.6 Service Pack 1.*	Disabled	page 34

Billing Schedule Form Profiles

The following new form profile settings have been added to support the changes to Progress Billing (see page 22).

Name	Profile Name	Level	Default
Job Billing Schedule Proforma Form Destination	BILLINGSCHEDULEPROFORMA_DEST	Computer	Viewer
Job Billing Schedule Proforma Form Email Option	BILLINGSCHEDULEPROFORMA_EMAIL	Computer	Disabled
Job Billing Schedule Proforma Form File List	BILLING_SCHEDULE_PROFORMA_CLF_FILES	Company	
Job Billing Schedule Proforma Form Output Device	BILLINGSCHEDULEPROFORMA_OUTPUTDEV	Computer	Screen
Job Billing Schedule Proforma Form Printer Name	BILLINGSCHEDULEPROFORMA_PRINTERNAME	Computer	Default
Job Billing Schedule Quote Form Destination	BILLINGSCHEDULEQUOTE_DEST	Computer	Viewer
Job Billing Schedule Quote Form Email Option	BILLINGSCHEDULEQUOTE_EMAIL	Computer	Disabled
Job Billing Schedule Quote Form File List	BILLING_SCHEDULE_QUOTE_CLF_FILES	Company	
Job Billing Schedule Quote Form Output Device	BILLINGSCHEDULEQUOTE_OUTPUTDEV	Computer	Screen
Job Billing Schedule Quote Form Printer Name	BILLINGSCHEDULEQUOTE_PRINTERNAME	Computer	Default